

COVID-19 Updates

Updated April 16, 2020

At Nashville International Airport (BNA), the safety and welfare of all our stakeholders — passengers, employees, business partners — is our highest priority. Before travelling, please reference the Centers for Disease Control site at <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html> for information and guidance.

And please note that certain airport operations at BNA have been impacted by COVID-19, such as air service, security screening, terminal services, parking and airport events.

Please see the related notes below:

Flights and Airline Information:

- It's more important than ever to check with your airline for the most up-to-date information regarding flights, as many are being canceled.
- The following airlines have temporarily suspended operations at BNA: **WestJet, Air Canada, Viva Aerobus, British Airways** and **Spirit**.
- The **Delta Air Lines SkyClub** and **American Airlines Admirals Club** are temporarily closed.
- Many airlines have suspended **in-flight food and beverage service**, but allow passengers to bring items onboard.

Security Screening: The **South Checkpoint Entrance** will remain open. The **North Checkpoint Entrance** has temporarily closed. Passengers can reach all gates via the **South Checkpoint Entrance**.

Parking: Due to a decline in demand, the following parking lots are temporarily closed: **Economy Lot B, Terminal Lot A** and **BNA Express Park**.

Remaining open:

- [Terminal Garage](#)
- [Economy Lot C](#)
- [Valet Parking](#)

Dining, Retail and Other Services: Hours and availability of dining, retail and service offerings in the terminal will vary until further notice. Food, drink, souvenirs and other items for purchase are currently available at the following (subject to change):

Concourses A/B Rotunda:

- Starbucks
- Wendy's
- Popeyes Louisiana Kitchen
- Hudson News
- Parnassus Books
- Nashville Kitchen

Concourse B:

- Pronto! Proudly Serving Green Beans Coffee (near Gate B-1)

Concourse C Rotunda:

- Hudson News (near Gate C-2)

Concourse C:

- Fresh Attractions (near Gate C-3)
- O’Charley’s (near Gate C-9)
- Hudson News (near Gate C-10)
- Starbucks (near Gate C-10)
- Burger King (Concourse C Food Court, near Gate C-14)

Rental Cars: Operating hours for rental car companies are as follows until further notice:

Rental Car Company	Hours of Operation
Enterprise	8 a.m. – 9 p.m.
Alamo	8 a.m. – 9 p.m.
National	8 a.m. – 9 p.m.
Advantage	9 a.m. – 5 p.m.
Dollar	9 a.m. – 5 p.m.
Thrifty	9 a.m. – 5 p.m.
Hertz	7 a.m. – 11 p.m.
Avis	7 a.m. – 11 p.m.
Budget	7 a.m. – 11 p.m.

BNA Events: **BNA 5K on the Runway**, scheduled for April 18, has been canceled.
Business Taking Off, scheduled for March 27, has been postponed.

Preventive Measures: The safety of customers, employees and partners is the top priority at Nashville International Airport. To that end, the following actions are in place:

- **BNA continues to implement a 24-hour/365-day** program that adheres to CDC guidelines, including cleaning and disinfecting touchpoints and using an EPA-approved cleaning agent with designated materials.
- **Restrooms** are closed every two hours for cleaning and disinfecting.
- **Hand sanitizers (62% alcohol)** are located in the terminal and refilled daily.
- **Airline gate areas are cleaned after the last flight**, as well as routinely throughout the day.
- **Ventilation systems** are cleaned on a defined schedule.

Additionally, the airlines have established protocols. More information can be found at <https://www.flynashville.com/news-and-media/press-releases/Pages/corona-update.aspx>

Additionally, BNA President and CEO Doug Kreulen serves on the **Governor’s Coronavirus Task Force** to enhance Tennessee’s coordinated efforts to prevent, identify and treat potential cases of COVID-19. BNA remains in frequent contact with officials from the Centers for Disease Control and Metro and State Health Departments and relies on the expertise of Dr. Corey

Slovis, Medical Director and Chair of the Department of Emergency Medicine at Vanderbilt University. Dr. Slovis was instrumental in developing *BNA's Communicable Disease Response Plan for Preventing the Introduction, Transmission and Spread of Communicable Diseases into the US*.

BNA stands ready to implement any additional operational changes as directed by medical authorities and encourages the public to follow the prevention advice from the CDC such as thorough and frequent hand-washing, avoiding contact with anyone who is sick, and covering nose and mouth when sneezing or coughing.

For reference, BNA encourages travelers and others to review the following information:

Symptoms

<https://www.cdc.gov/coronavirus/2019-ncov/about/symptoms.html>

Information for Travelers

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

Frequently Asked Questions & Answers

<https://www.cdc.gov/coronavirus/2019-ncov/faq.html>

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