

How to File a Title VI Complaint with the Metropolitan Nashville Airport Authority (MNAA)

Who May File a Complaint?

If you believe you have been denied the benefits of, excluded from participation in, or subject to discrimination on the grounds of race, color, or national origin by the MNAA or its business partners, you may file a complaint.

Complaints should be filed within 180 days of the alleged act of discrimination.

How Do You File?

You may file a complaint by completing the MNAA Title VI Complaint form ([PDF](#)) along with supporting documentation. This documentation should include the following:

- A summary of your allegations including how, when, why and where the complainant believes they were discriminated against. Include as much specific, detailed information as possible about the alleged acts of discrimination
- The names and contact information of any witnesses.

The signed complaint form and supporting documentation should be mailed to:

Metropolitan Nashville Airport Authority
Title VI Coordinator
c/o Business Diversity Development
140 BN Park Drive, Suite 520
Nashville, TN 37214

or

Tennessee Department of Transportation
Title VI Director
505 Deaderick Street, Suite 1800
Nashville, TN 37243-0347

These procedures do not deny or limit the right of a complainant to file a formal complaint with an outside agency, such as the U.S. Department of Transportation or the Federal Aviation Administration (FAA), or to seek private legal counsel regarding discrimination.

What Should You Expect from MNAA's Complaint Process?

All complaints will be investigated promptly. The Title VI coordinator may meet with the complainant or any other party identified in the complaint for clarification and/or obtaining additional information. After completion of the investigation, the Title VI coordinator will issue a written decision. The complainant may appeal the decision with the Federal Aviation Administration. The Title VI coordinator will provide the most current contact information and procedures for such an appeal.