

Meeting of the MNAA Management, Audit & Compliance ("Management") Committee

November 8, 2023



## Call to Order

November 8, 2023



## Approval of Minutes

Meeting of the MNAA Management, Audit & Compliance ("Management") Committee October 11, 2023



## **Public Comment**

Tennessee Code Annotated, Title 8, Chapter 44, Part 1

MNAA Policy ID: 33-007, Public Comment Policy, effective July 13, 2023

No Public Comment Requests Received by Monday, November 6, 2023 @ 9 pm



## Chair's Report

Joycelyn Stevenson

Management Committee Chair



## **Executive Session**

November 8, 2023



## Review of July – October Board Actions

November 8, 2023



- CEO Employment Agreement (September)
- 2 CEO FY24 Performance Evaluation Key Performance Indicators (KPI's) (September)

# Review of July – October Board Actions

(Management Committee)

Douglas E. Kreulen, A.A.E. President and CEO



- Revisions to the CEO's employment contract:
  - Employment term (12/31/26);
  - Renewal/non-renewal terms (12 months);
  - Compensation strategy/benchmarking (annually);
  - Adjustment to 2026 special cash incentive; and
- Increase CEO's annual base salary to \$600,000, effective September 1, 2023
  - CEO ineligible for COLA
  - Succession plan and annual benchmarking required
- Authorize Chair to execute amendment to existing CEO contract, consistent with above terms.
- <u>Review & Approval</u>: The Chair and the Management Committee recommended approval to the full Board on September 20, 2023.
   The Board of Commissioners voted 6 to 0 to approve.

## **1** CEO Employment Agreement



KPI Evaluation Criteria	90% Eligibility	100% Eligibility	110%+ Eligibility
Financial (50%)			
Operating Income (BNA+JWN+MPC) (25	%)		
Operating Revenue	Meets budget: \$288.4M	5% over budget: \$302.8M	10% over budget: \$317.2M
Operating Expense	Meets budget: \$170.2M	5% under budget: \$161.7M	10% under budget: \$153.2M
Fiscal Responsibility / Strength (25%)			
Senior Debt Coverage	1.25%	1.3% - 1.5%	Greater than 1.5%
Sr/Subordinate Debt Coverage	1.10%	1.2% - 1.25%	Greater than 1.25%
Days Cash on Hand	500 days (OS)	550 - 650 day (Policy)	Greater than 650 days
Pension Funding	<mark>80% - 89%</mark>	<mark>90% - 100%</mark>	Greater than 100%
OPEB Funding	<mark>80% - 89%</mark>	<mark>90% - 100%</mark>	Greater than 100%
Operational (50%)			
Overall Airport Satisfaction (25%)	80% - 84% top 2 box	85% - 90% top 2 box	Greater than 90% top 2 box
Strategic Goals (25%)	Meets expectations:	Exceeds expectations:	Outstanding:
Invest in BNA/JWN	70% - 79%	80% - 90%	Greater than 90%
Plan for the Future			
Prepare for the Unexpected			

**Review & Approval**: Staff and the Management Committee recommended approval to the full Board on September 20, 2023. The Board of Commissioners voted 6 to 0 to approve the CEO FY24 Key Performance Indicators.

# ② CEO FY24 Performance Evaluation KPI's



## Items for Approval

November 8, 2023 - None

## Information Items

November 8, 2023

- FY23 Payment Card Industry (PCI) Audit Update
- FY23 External Audit Update

#### **Information Items**

Lisa Lankford, A.A.E.

Deputy CEO & Chief Strategy Officer



- Payment Card Industry (PCI) Data Security Standard (DSS)
   Compliance Assessment
  - Security standard for organizations that handle branded payment cards
  - Applies to companies of any size that store, process or transmit cardholder data
- MNAA 1<sup>st</sup> became PCI DSS compliant in FY19
- Assessment performed by Plante Moran June 2023 October 2023
  - Validated Secure System Configurations
  - Validated PCI Scope and Segmentation
  - Standardized Policies and Procedures
  - Clean Vulnerability Scans
  - Passing Penetration Test
- Assessment resulted in a compliant Attestation of Compliance (AOC)

### FY23 Payment Card Industry (PCI) Audit Update





- Three FY23 audits performed by Plante Moran
  - June October 2023

#### 1. Financial Statement Audit

- Independent Auditors' Report Unmodified Opinion
- No issues identified in risk assessment

#### 2. Single Audit

- 1 major programs subject to audit as "major" program
- Airport Improvement Program (AIP) ~\$25 million
- Independent Auditors' Report Unmodified Opinion
- No instances of non-compliance or deficiencies in internal control identified

#### 3. Passenger Facility Charge (PFC) Compliance Audit

- Independent Auditors' Report Unmodified Opinion
- No instances of non-compliance or deficiencies in internal control identified

# **FY23 External Audit Update**

- Ali Hajazi, Partner, Plante Moran will provide detailed report at November Board
  - Opinion letter dated
     October 11, 2023 in
     Committee packet



2023 Board Retreat Review

### **Information Item**

Douglas E. Kreulen, A.A.E. President and CEO



- JWN Development
  - Existing FBO
  - North Development
  - 2nd FBO
  - Midfield Development
  - South Development
  - Westside Development
- BNA Overview
  - Today (Data)
  - Tomorrow (Destinations)
- Financial Strength
- Key Processors
- Capital Needs
  - New Horizon Projects & Adjustments
  - Results of Ongoing Studies

### 2023 Board Retreat Review

• October 18, 2023



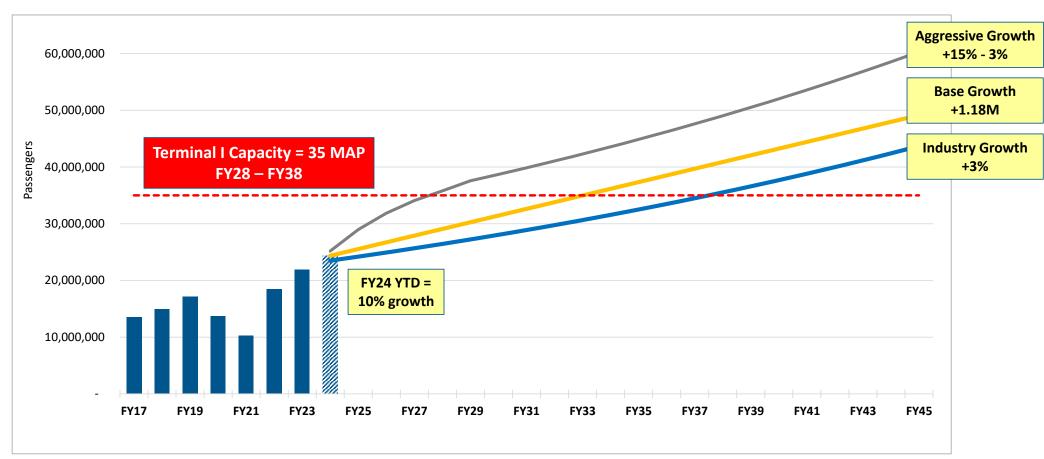
### John C. Tune Development

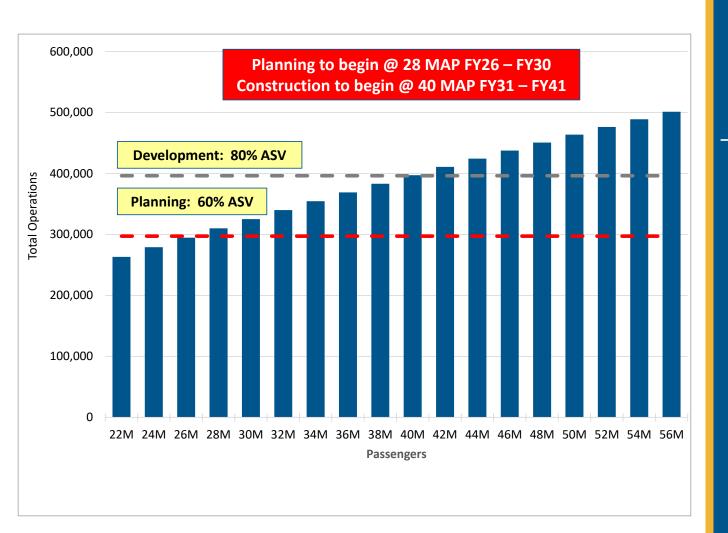


## **BNA** Overview

**Data and Destinations** 

### **BNA Passenger Forecast: Annual Scenarios**

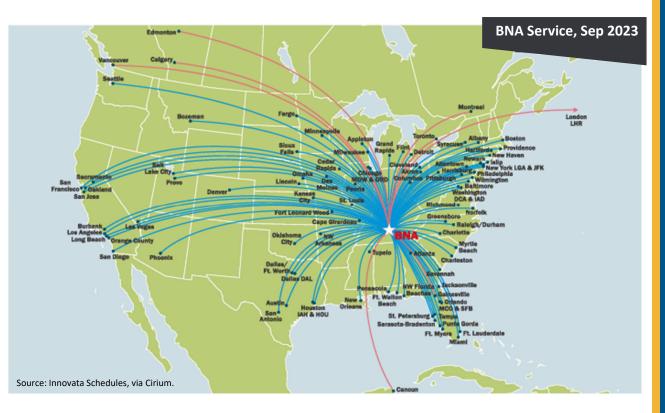




### Runway System Capacity

- Annual Service Volume (ASV)
  - 495,300 operations
    - 52% 257,000 (today)
    - 60% 297,180
    - 80% 396,240
- FAA Order 5090.5
  - Congested: 50% ASV
  - Planning: 60% ASV
  - Development: 80% ASV

21 **BNA** 



#### **Domestic Outlook**

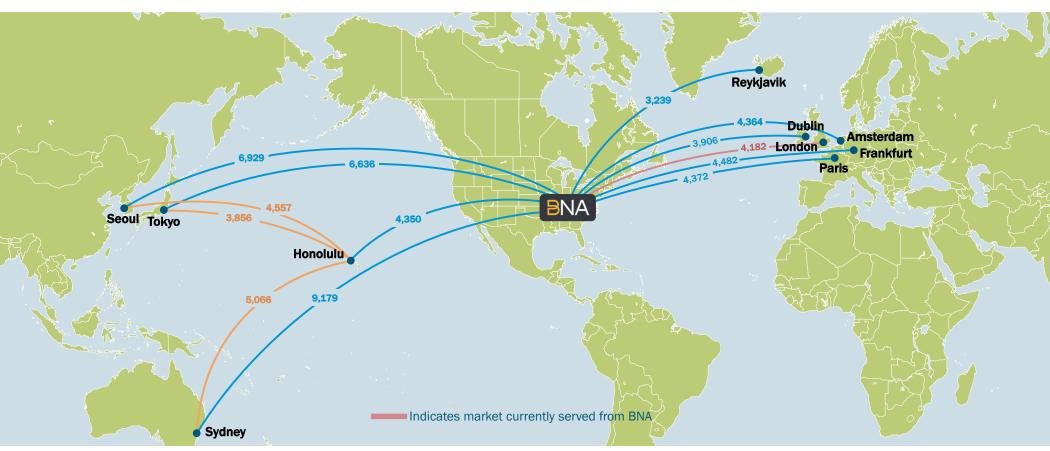
- 95-99 nonstops (winter summer)
  - Large Hub Median: 127 nonstops
  - 566 600 daily scheduled operations700 800 total operations
- Service to 68 of top 75 domestic markets
  - 42 Portland (93,607 annual)
  - 62 Honolulu (51,705)
  - 63 Buffalo (46,464)
  - 64 Albuquerque (44,308)
  - 71 West Palm Beach (39,427)
  - 72 El Paso (39,367)
  - 73 Reno (37,649)

22 **BNA**.

### International Air Service

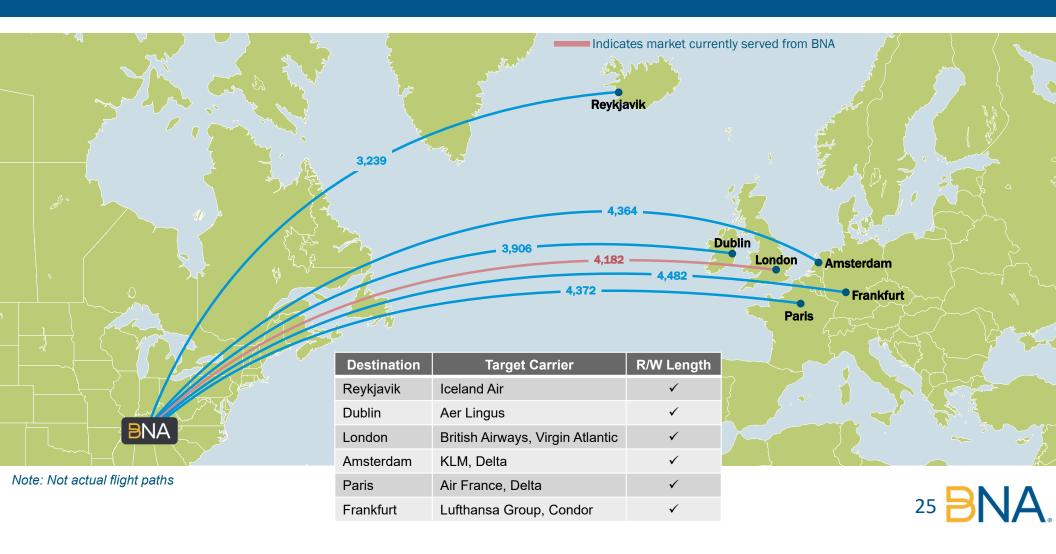
Taking a Global Perspective ...betting on both Nashville & Tennessee

#### **International Air Service: Europe / Asia**



Note: Not actual flight paths

#### **International Air Service: Europe**



#### **International Air Service: Asia**



<u>Airli</u>	ne	Region
1)	All Nippon Airways (ANA)	Asia – Japan
2)	Japan Airlines (JAL)	Asia – Japan
3)	Turkish Airlines	Europe/Asia – Turkey
4)	Discover Airlines	Europe – Germany
5)	Condor Airlines	Europe – Germany
6)	Lufthansa	Europe – Germany
7)	Air France	Europe – France
8)	Icelandair	Europe – Iceland
9)	Aer Lingus	Europe – Ireland
10)	British Airways*	Europe – England
11)	Flair Airlines*	North America – Canada
12)	VivaAeroBus*	North America – Mexico
13)	Copa Airlines	Central America – Panama
14)	Hawaiian Airlines	U.S.
15)	Breeze	U.S.

<sup>\*</sup>Existing service

# World Routes 2023 Update

- October 15 17, 2023
- Istanbul, Turkey

**Opportunity** 

FY24

FY25-FY26

Beyond FY26



## Financial Strength

Growing Revenue, Controlling Expenses, Maintaining Debt Service Coverage

#### Capital Funding Requirements: Vision 1.0, 2.0, & New Horizon

Program	Total Project Cost (millions)	Project Costs Funded to Date	Remaining Costs to be Funded	Other Funding	Series 2025 Bonds	Series 2027 Bonds	
BNA Vision 1.0	\$1,305.0	\$1,272.4	\$32.6	\$0	\$32.6	\$0	
BNA Vision 2.0	\$229.5	\$229.5	\$0.0	\$0	\$0	\$0	
New Horizon:							
Baggage Handling System Improv	\$125.0	\$28.3	\$96.7	\$75.0	\$21.7	\$0	
Concourse D Extension	\$287.0	\$107.8	\$179.2	\$35.0	\$144.2	\$0	
Concourse A Reconstruction	\$855.0	\$0.0	\$855.0	\$0	\$151.5	\$703.5	
Air Freight Building	\$25.0	\$0.0	\$25.0	\$0	\$0	\$25.0	
TARI – Phase II & III	\$166.5	\$0.0	\$166.5	\$56.2	\$40.2	\$70.1	
New Horizon Art Fund	\$4.0	\$0.0	\$4.0	\$0	\$0	\$4.0	
Total New Horizon	\$1,462.5	\$136.1	\$1,326.4	\$166.2	\$357.6	\$802.6	
Other CIP	\$288.2	\$132.2	\$156.0	\$17.9	\$111.5	\$26.6	
Total Capital Funding Requirements	\$3,285.2	\$1,770.2	\$1,515.0	\$184.1	\$501.7	\$829.2	

#### Financial Forecast Key Assumptions: FY24 through FY33

- Enplaned passenger projections five scenarios
  - Scenario 1: Hybrid 15%, 15%, 10%, 7%, 5%, 5%, 3%
  - Scenario 2-5: Annual growth rates 3%, 7%, 10%, 15%
- Assumptions:
  - Capital Funding of \$3.3B included in financial model
  - Passenger Facility Charge (PFC) rate remains at \$4.50
    - PFC's applied to debt service are limited to annual collections
  - New Airline Use and Lease Agreement (AULA) terms and conditions used
    - Expiration of AULA 6/30/33 (assumed 2-year option exercised)



#### Financial Results: \$3.3B Capital Funding - Scenario 1 (Hybrid)

	Revised	Forecast (Fiscal Years Ending June 30)								
Key Metrics	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033
Enplaned Passengers ('000)  Growth	12,620 <i>15.0%</i>	14,512 <i>15.0%</i>	15,964 <i>10.0%</i>	17,081 <i>7.0%</i>	17,935 <i>5.0%</i>	18,832 <i>5.0%</i>	19,397 <i>3.0%</i>	19,979 <i>3.0%</i>	20,578 <i>3.0%</i>	21,196 <i>3.0%</i>
Passenger Airline Cost per Enplaned Passenger (CPE)	\$8.73	\$9.36	\$11.21	\$11.11	\$11.87	\$12.83	\$13.46	\$13.40	\$13.61	\$13.66
Senior Debt Service Coverage (DSC) Net Revenues (Target 1.50x)	6.79	5.99	3.38	3.51	3.28	2.72	2.44	2.52	2.61	2.69
Senior & Subordinate DSC  Net Revenues (Target 1.25x)	3.23	2.99	2.34	2.46	2.38	2.12	1.96	2.02	2.08	2.14
Days Cash on Hand* (Target 550-650)	807	846	917	1,014	1,094	1,170	1,258	1,326	1,382	1,441
NAE Cash Balance ('000)	\$353.4	\$428.5	\$496.4	\$580.2	\$681.5	\$797.2	\$909.0	\$1,025.9	\$1,148.2	\$1,276.0

DSC Legal Requirements: Senior 1.25x; Senior & Subordinate 1.10x

- CFO Assessment...We're strong
  - Monitoring all possible outcomes...must know timing and costs
- CEO Assessment and Debt Capacity

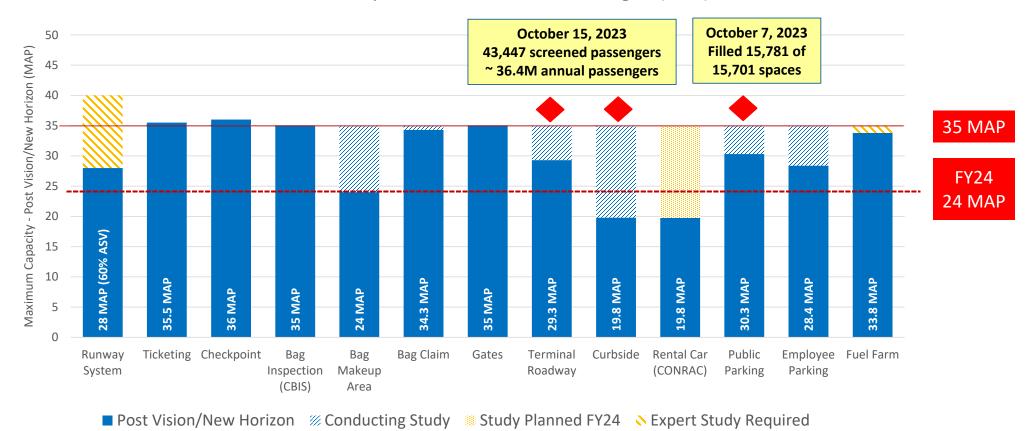


<sup>\*</sup> Estimated based on FYE O&M Reserve Fund, R&R Fund, NAE Funds, and annual operating expenses

## **BNA Key Processors**

**Analysis of Terminal Capacity and Constraints** 

#### Terminal Area Complex: 35 Million Annual Passengers (MAP)



Includes additional capacity from Vision & New Horizon

## New Horizon Projects & Adjustments



Schedule: FY23 – FY25

New Horizon Budget: \$287M

• 5 Gates (+ 2 potential)

Empty Chair for A

- Air Freight Functions to Multipurpose Building
  - New Air Freight and Multi-Purpose Building after Donelson Pike Relocation

# **Concourse D Extension**

- 1. GMP Board Approval November 2023
- 2. Construction Completion Date July 2, 2025

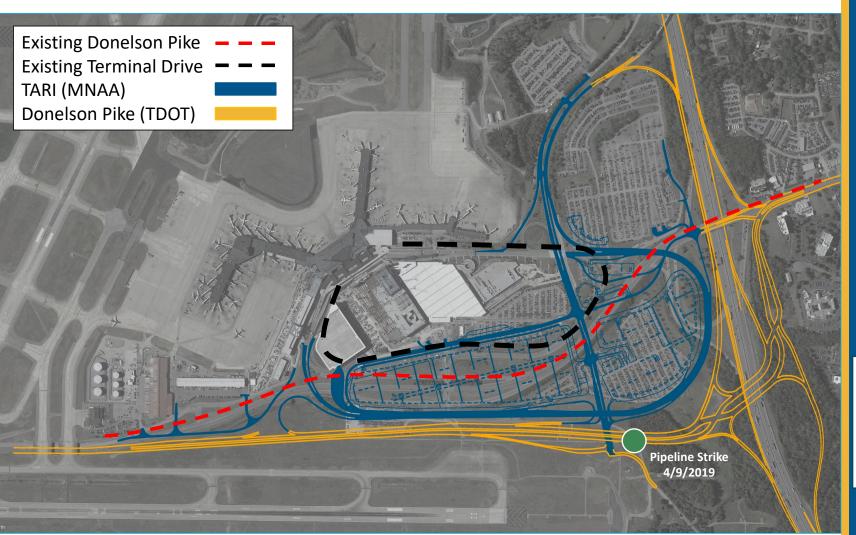


- Schedule: FY24 FY28
- New Horizon Budget: \$855M
- Total 16 Gates (net 10)
- Concession Node
- Moving Walkways
- Fill Underway

# New Concourse A

- 1. Design: Oct 2023 July 2025
  - October Board Design Approved
- 2. Demo: July 2025\* October 2025
- 3. Construction: October 2025 July 2028
  - Construction Manager at Risk RFP
  - Concourse D Extension empty chair
  - Single Phase Project

\*Demo start date dependent upon completion of Concourse D Extension (Complete July 2, 2025)

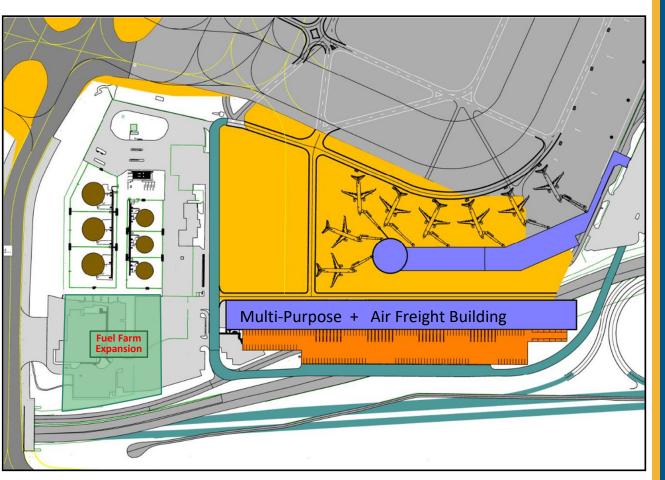


TARI: Terminal Access Roadway Improvements

## TDOT Acceleration

- Delayed due to litigation
- Schedule:
- Design: Feb 2024 –
   Mar 2025
- Construction: Jun 2026 – Dec 2028
- Challenges:
  - TDOT schedule
  - Roadway capacity
  - Funding acceleration





## **Expansion of Air Freight** (+ Multi-Purpose Bldg)

- Allows us to:
  - Increase Apron Area (add 2 gates)
  - Enhance vehicle deliveries
  - Enlarge distribution center
  - Expand Fuel Farm
    - After relocation of ARFF
- Cost: \$25M increasing to ~ \$125M+
  - Tripled square footage
  - Roads, ramps & gates
  - International cargo/kitchen



## Results of Ongoing Studies

Extension, Terminal II, Central Ramp + Critical Requirements

✓ Execute MOU 9/5/23

✓ Advertise RFQ (EIS) 9/25/23

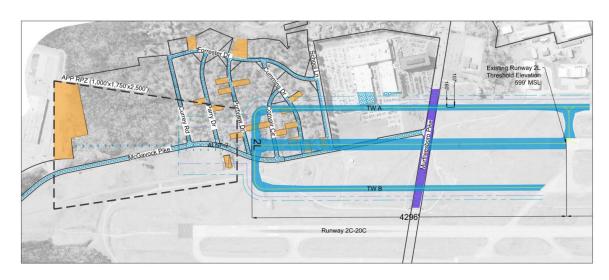
Intent to Award 11/22/23

• Board Approval (NTE) 12/20/23

Runway Length Justification/Agency Review Jan 2024 – Mar 2024

• FAA Notice of Intent Mar 2024

Record of Decision April 2026



## Runway 2L Extension EIS

- Consultant: TBD
- FY24 FY26
- Fully dependent upon FAA leading process



#### 4 Phase Approach

- Phase I: Reduce from 6 to 2-3 potential sites (12/1/2023)
- Phase II: Advance preferred sites (12/31/2023)
- Phase III: Detailed examination of preferred site, including legal & financial analysis (6/30/2024)
- Phase IV: Program-wide financial feasibility, implementation requirements and strategy (10/1/2024)

#### Terminal II Organization Chart

- Program Manager (Steve Martin, PG)
- Area Leads

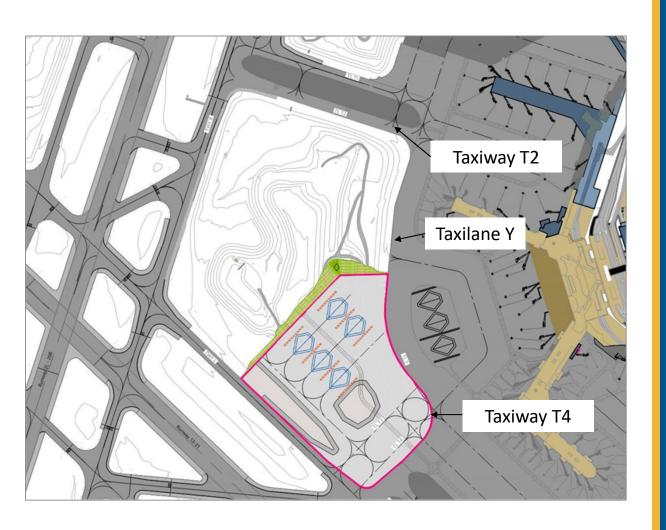
#### Next Steps

- Finalize the SPS scope and budget; Issue NTP
- Confirm organization
- Confirm SPS/staff meeting cadence
- CEO/Board updates (quarterly)

# Terminal II Site Selection

- Consultant
  - Strategic Planning Services, Inc. (SPS)
- Project Management
  - Paslay Group
  - Steve Martin





#### **Central Ramp**

- Consultant: Ricondo
  - On-Call Planning Services
- Scope:
  - Approx. 3.2M CY of Fill Required
  - Includes relocation of T2 for Group V separation
- Timeline:
  - Planning/Programming: Oct 2023
  - Environmental: Jan 24 Jun 27
  - Design: Jun 24 Jun 27
  - Construction: Jun 25 Jan 31



### **Critical Requirements**

<u>In</u>	frastructure (New Horizon)	Justification
1)	Terminal Roadways & Curbside	Shortage today (InterVISTAS)*
2)	Public Parking	Shortage on peak days (Ricondo)*
3)	Employee Parking	Shortage coming with growth (MNAA staff)*
4)	Central Receiving & Distribution	Additional gates (TBD)
5)	Central Ramp Expansion	Southwest build-up (Ricondo)*
<u>In</u>	frastructure (Terminal II)	Justification
1)	Runway 2L Extension & Property Acquisition	Asia Service (TBD)
2)	Terminal II Siting	Growth beyond 35M (SPS)*
3)	Rental Car	Shortage today / study required (SPS)
4)	New ARFF Station x 2	FAR Part 139 timing requirement
5)	Relocated/expanded Fuel Farm	Doubling of operations (600 to 1,000 flights/day)
6)	5th Runway Complex & Property Acquisition	Congestion and/or Asia service *Studies ongoing 43
	•	



Meeting of the MNAA Management, Audit & Compliance ("Management") Committee

**Meeting Adjourned** 

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